



DACnet – Important Update **Support for Modem Technology Ending September 30, 2017**

The DAC would like to announce that as of September 30, 2017, as being mandated by TELUS Health, electronic pre-determinations and claims through modem technology will no longer be supported. The major reason for this move is that CLHIA (Canadian Life and Health Insurance Association Inc.) with TELUS Health have developed an alternate internet communication software, hereinafter referred to as CCD WS (Common Communication Drive Web Services), which uses your internet connection.

We have been assured by TELUS Health that DACnet Certified Software Vendors have been or are in the process of being certified under the CCD WS program. It is advised, if your software vendor has not already completed the update, to **contact your software vendor** who can advise you on the readiness of your version of their software for transitioning to the internet and the steps involved in making the transition.

The DAC office has also been in contact with the DACnet certified Software Vendors and at this point are confident that the Software Vendors are doing what is required to ensure that their subscribers do not experience any major issues in the transition, as long as the subscribers are on a compatible version of software.

Also, if you are currently an Instream subscriber, this will still be required if you plan to submit electronically to the following companies:

- Accerta
- ADSC- Alberta Dental Services Corporation (Alberta Employment, Immigration, and Industry Program) (Quikcard)
- Johnston Group
- Manitoba Blue Cross (can still be reached by modem technology)
- Pacific Blue Cross (can still be reached by modem technology)

The DAC has been assured that both the CCD WS and Instream, if your system is using both, will work parallel and no gaps in service will occur.

In closing, The DAC would like to extend a big thank you to Dean Fenwick, who as most are aware is largely respected in the Denturist community and who goes above and beyond to assist our profession in any way when called upon or not!. Thank you again Dean, your assistance has been instrumental and very appreciated.

If you have any questions or concerns with regards to the above please feel free to contact The Denturist Association of Canada's Administrative Assistant, Mallory Potter, at the below contact information:

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