



DACnet™, the electronic  
claims network for Denturists



## DACnet Important Announcement

The Denturist Association of Canada (The DAC) has been providing DACnet™ electronic claims network services for Denturists since early 2007 and this cost has remained unchanged since that time. In the past 12 months, we have streamlined processes and increased administrative services both within The DAC office and via the DACnet™ help desk, which as you are aware is administered by a third party whose fees have also remain unchanged since 2007.

With that being said, in order to ensure that these standards are upheld and services are provided in the manner you all have now become accustomed, it is necessary to increase the DACnet Renewal and Subscription Fees, by only \$30.00, effective January 1, 2020 as follows:

<u>Renewal Year</u>		<u>Subscription Year</u>	
The DAC Member *	\$180.00	The DAC Member *	\$380.00
The DAC Non-Member	\$680.00	The DAC Non-Member	\$880.00

*\* A member in good standing of a provincial or territorial Denturist association which is a member of The DAC.*

We, The DAC, are committed to ensuring that the following services continue to be provided at the highest standards:

- (i) Endorse and promote the electronic transmission and receipt of Messages that relate to Transactions between denturists and processors of denture benefit claims utilizing the DACnet™ Standards and the Communications Protocols;
- (ii) Renew and Register DACnet™ Subscribers and to assign office ID's for each individual office.
- (iii) Maintain the Subscribers' database and provide regular updates to the Claims Processor.;
- (iv) Maintain the software vendor certification (application level) in accordance with the guidelines and specific checklist set forth in the DACnet™ Vendor Certification document, as amended, modified or enhanced, by The DAC from time to time;
- (v) Maintain up-to-date lists of the Messages supported by each processor of Benefit Claims;
- (vi) Maintain up-to-date details of claims processor specific anomalies (such as service codes that cannot be transmitted electronically);
- (vii) Maintain up-to-date lists of software vendor codes, version numbers and the version of the Standards and Communications Protocols that the vendor's software has been certified;
- (ix) Provide support services for participating claims processors and software vendors to resolve interpretation issues arising from the use of the DACnet™ Standards and Communications Protocols;
- (x) Provide a help desk and 1-800 number for Subscribers;
- (xi) Maintain and periodically distribute a current Subscriber's office guide;
- (xii) Maintain the DACnet™ Standards
- (xiii) Grant a licence to the Claims Processor in respect of the DACnet™ trademark;
- (xiv) Ongoing communications with Claims Processor to provide certain information related to DACnet™;
- (xv) Generally, undertake all commercially reasonable steps to facilitate or enhance the foregoing.

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### **Benefits of DACnet™ for you:**

- Attract and retain patients
- Compete on an even playing field with Dentistry
- Reduce wait time for claim errors
- Speed up all related processes (rejections, predeterminations, claim payments, etc.)
- Reduce receivables

### **Benefits of DACnet™ for your patients:**

- No forms to complete
- No envelope, stamp or mailing needed
- Quick reimbursements